



# Chris Grose

## Training & Consultancy

**Changing minds to changing lives!**

*12-month training package for housing providers*

**This package includes:**

- **5 training days for your housing management team**
  - *ASB Case Management*
  - *Safeguarding*
  - *Dealing with Hoarding*
  - *Housing Law*
  - *Developing Resilience*
  
- **2-day residential training programme for managers (accommodation included)**
  - *Career development and confidence building*
  - *Preparing for new Consumer Regulation*
  - *Developing policy and procedures*
  - *Managing performance and maximising tenant satisfaction*
  - *Governance – what does it look like in housing management*
  - *Working with tenants to shape services*
  
- **Networking with like-minded individuals**
- **One to one coaching for managers**
- **Digital information pack**
- **Certificate for attending the programme**

Register your interest by emailing [chris@chrisgrosetraining.com](mailto:chris@chrisgrosetraining.com) or calling 07394 166430